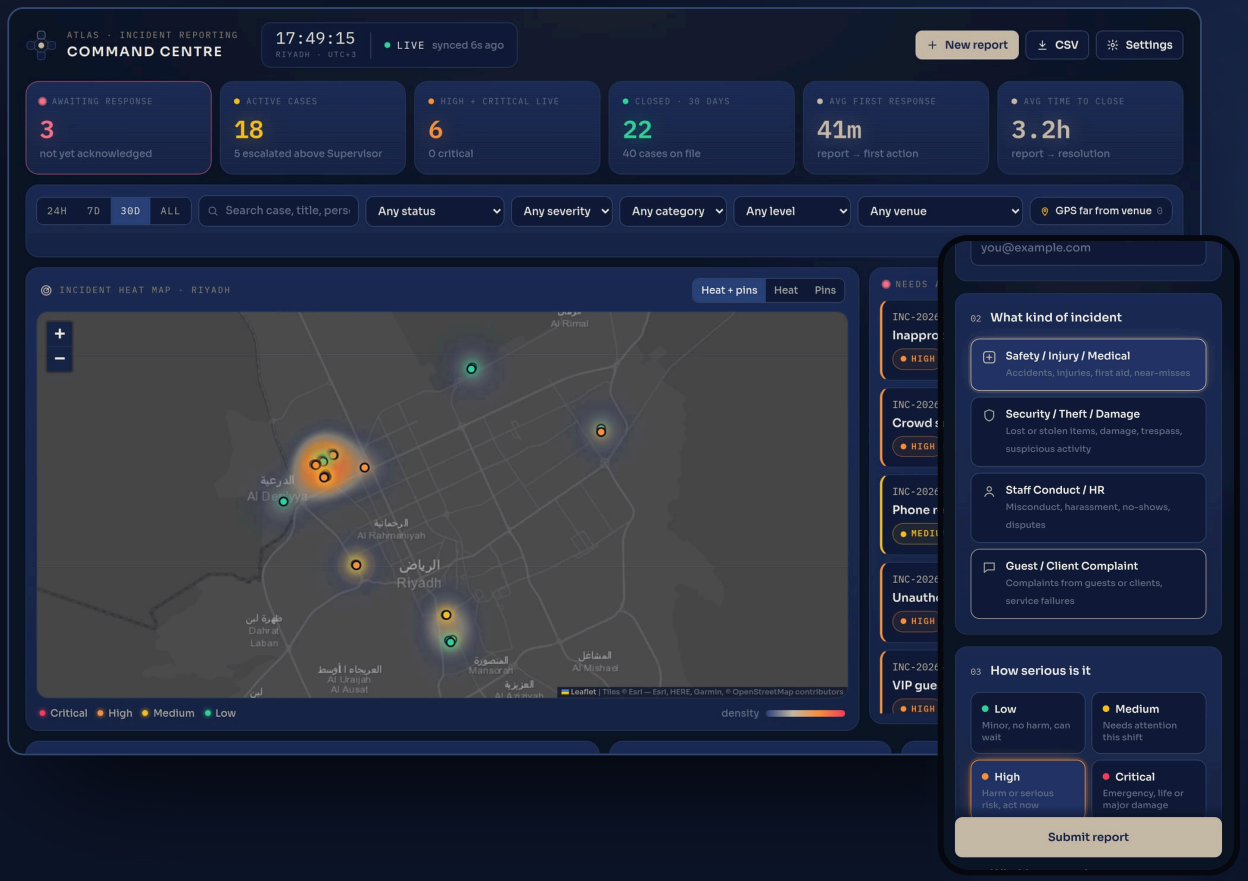
ATLAS · INCIDENT REPORTING

Every incident on record. Escalated. Resolved.

Staff report from their phone in under two minutes, with photos stamped with the exact time and GPS location, even with no signal. The right people are emailed instantly, and every case climbs a clear escalation route until it is closed, tracked live in one Command Centre.



PRODUCT OVERVIEW

SCREENS SHOW SAMPLE DEMO DATA

THE PROBLEM

Incidents get lost between a phone call and a WhatsApp group.

No single record

Reports arrive by voice note, chat or not at all. Weeks later nobody can say what happened, when, or who was told.

Evidence you can't trust

A photo in a chat carries no reliable time or place. It could be from yesterday, or from another venue.

Escalation by memory

Serious cases stall with the first person who heard about them. Managers find out late, and clients find out first.

HOW IT WORKS

One route, from the floor to the people who decide.

Every case gets a number, an owner and a full timeline. It only moves up when someone pushes it with their comments, so every step is explained and on record.

REPORT **Staff** → LEVEL 1 **Supervisor** → LEVEL 2 **Project Mgr** → LEVEL 3 **Stakeholder**

Report

Category, severity, what happened, stamped photos and exact location.

Alert

The Supervisor is emailed instantly with photos, a map and the facts.

Escalate

Each level acknowledges, acts, or pushes the case up with written feedback.

Resolve

Closed with a written resolution, and everyone on the route is told.

< 2 min
to report from any phone, with no app to install

4 levels
with the right stakeholder for each category

GPS
location and accuracy stamped into every photo

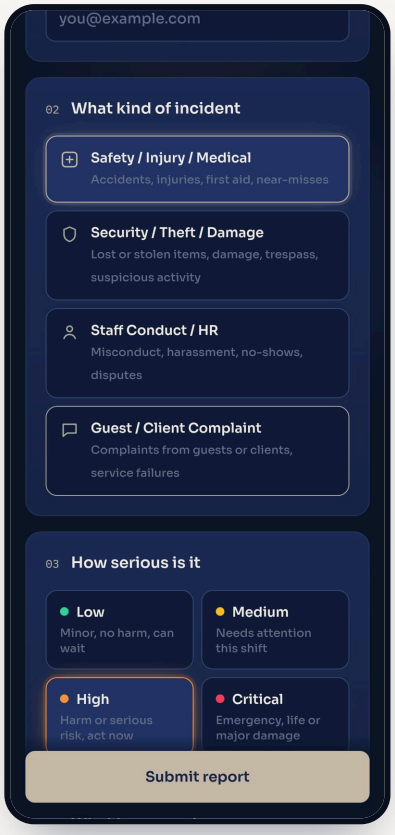
Offline
reports save on the phone with no signal and send themselves later

REPORT FROM ANY PHONE

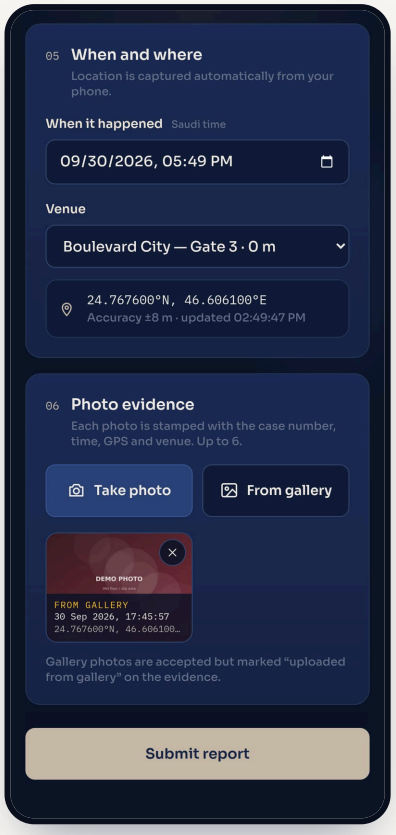
Two minutes. No app. No training.

A link on the phone's home screen opens a guided form built for staff in the middle of a busy shift.

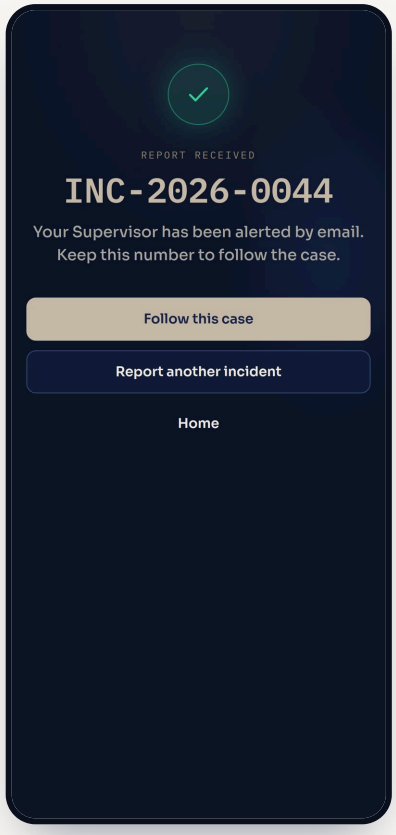
- **Four categories:** Safety/Injury/Medical, Security/Theft/Damage, Staff Conduct/HR, Guest/Client Complaint.
- **Four severities,** Low to Critical. Choosing Critical reminds staff to call emergency services first.
- **Location is automatic.** GPS is captured with its accuracy, and the nearest venue is pre-selected.
- **Up to six photos** from the live camera, shrunk on the phone so they send on a weak signal.
- **An instant case number** (INC-2026-0044), with a tracking link and an optional email receipt.



Category and severity



Location, stamped photos



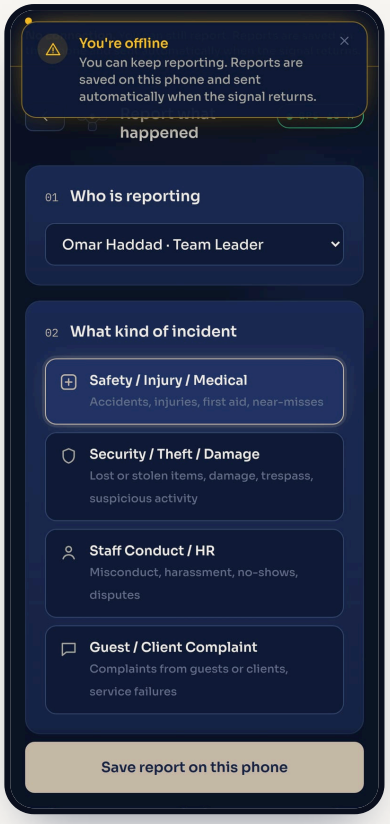
A case number, instantly

WORKS WITH NO SIGNAL

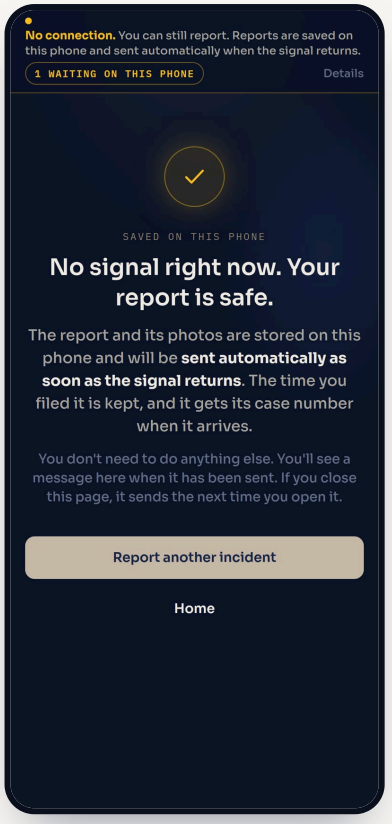
Basement, stadium bowl, crowded gate. It still gets reported.

Venues lose signal exactly when things go wrong. The form keeps working offline, and nothing is lost.

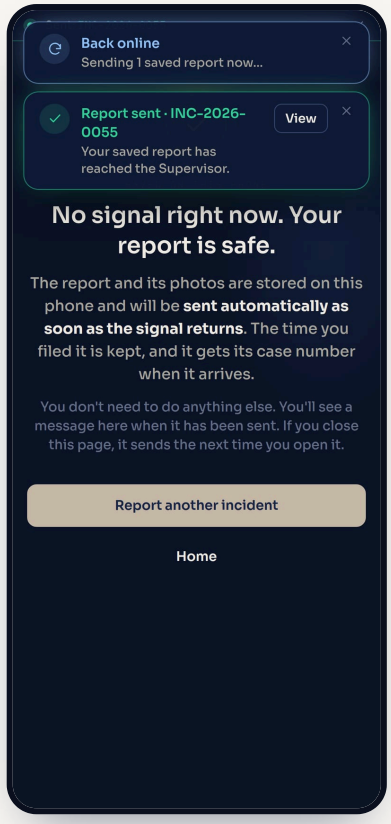
- **Staff are told straight away:** a clear alert says they're offline and can keep reporting.
- **Saved safely on the phone:** the whole report, GPS and stamped photos included.
- **Sent automatically when the signal returns:** "Back online", then "Report sent · INC-...". Nobody has to remember to retry.
- **The real times are kept:** the case shows when it was filed and when it arrived, marked "Filed offline".
- **Never duplicated:** a send cut off halfway and retried still opens only one case.



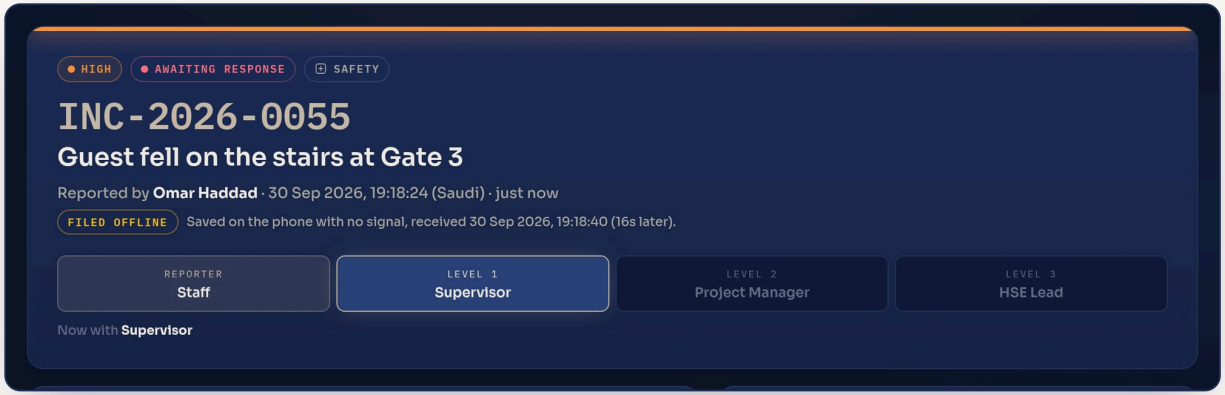
Signal lost: staff are told



Saved on the phone



Signal back: sent by itself

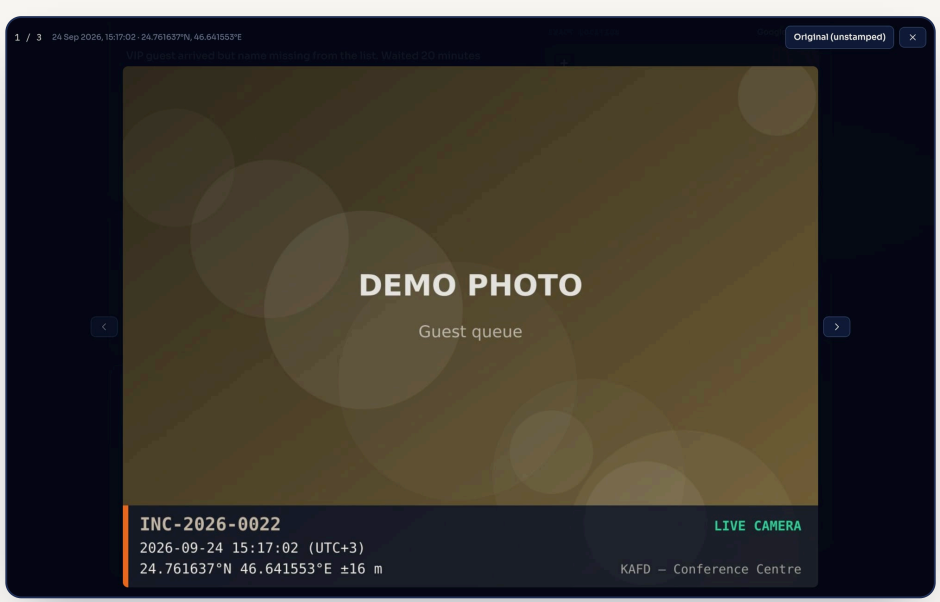


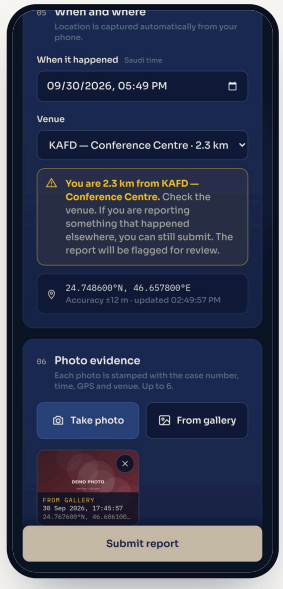
EVIDENCE YOU CAN TRUST

Time, place and source, burned into every photo.

Each photo is stamped by the server when the report is submitted. None of it is typed by the reporter.

- **Case number, Saudi date and time, GPS with accuracy, and venue** on a band across every image.
- **"LIVE CAMERA" or "UPLOADED FROM GALLERY".** Gallery photos are accepted, but always labelled as such.
- **Originals kept.** The unstamped photo stays on file for any later review.
- **Wrong-venue check.** If the phone is more than 1 km from the venue picked, the reporter is warned and the case is flagged in the Command Centre, the emails and the reports.





Wrong-venue warning

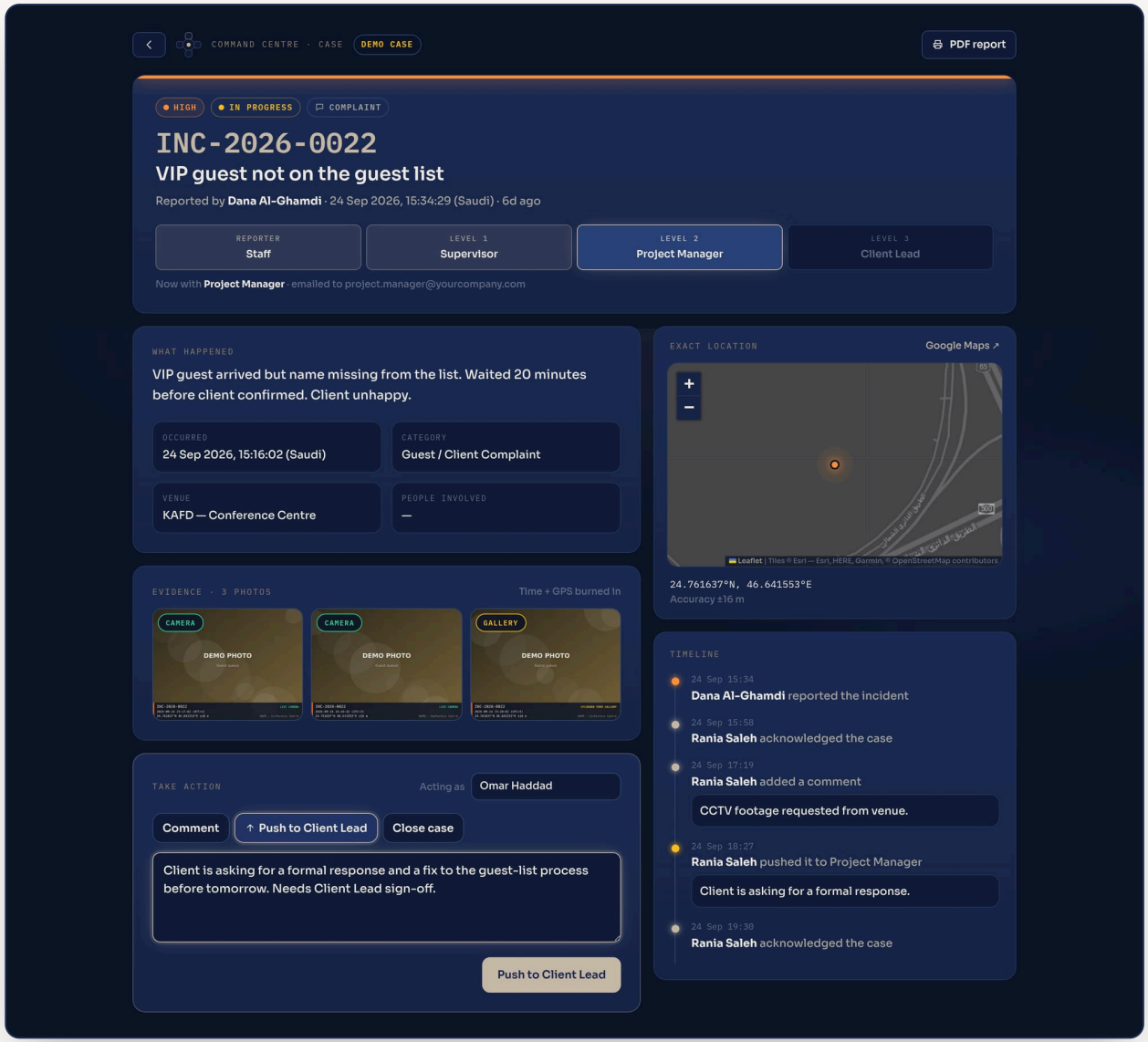
CLEAR ESCALATION ROUTE

Nothing moves up without a reason on record.

Each level can acknowledge, comment, close, or push to the next level. A push requires written feedback, and the next person receives it by email.

REPORT	LEVEL 1	LEVEL 2	LEVEL 3
Staff	Supervisor	Project Mgr	Stakeholder

- **The right owner at the top:** HSE lead, Security lead, HR, or Client lead, by category.
- **A complete timeline:** who acknowledged, commented, pushed or closed it, and when. Every email sent is logged.
- **Closed properly:** closing needs a written resolution, and everyone on the route is told. Cases can be reopened with a reason.

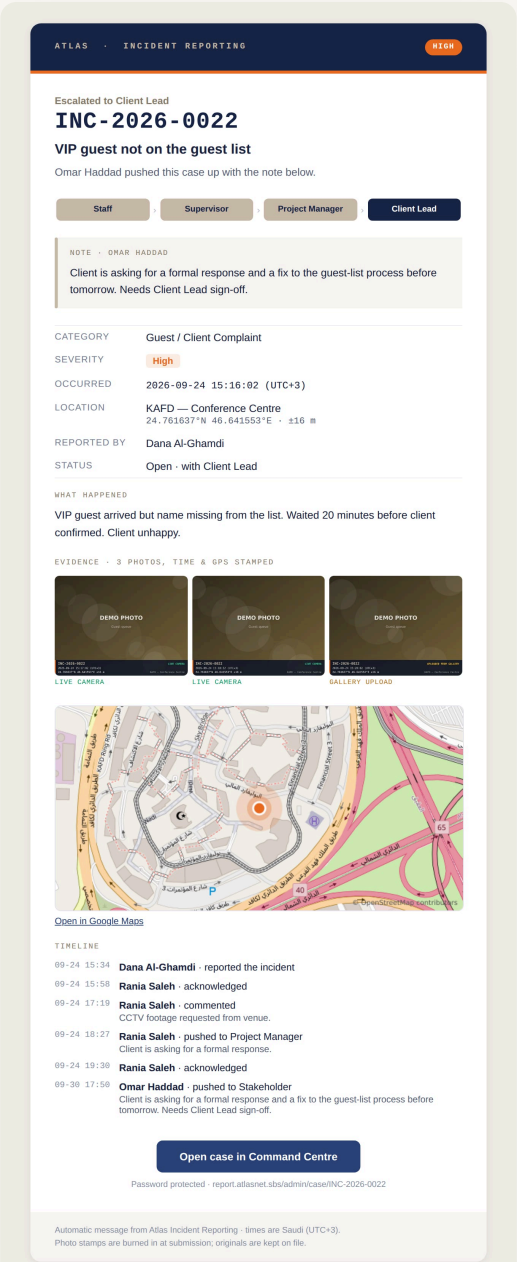


AUTOMATIC EMAIL ALERTS

The right inbox, at every step.

Emails go out automatically when a case is reported, pushed up, closed or reopened, and the reporter receives a receipt.

- **Everything needed to act** is in the email itself: severity, the escalation route, the push note, the facts, the photos and a map of the exact spot.
- **The subject line says what happened:** "[ESCALATED → Client Lead] INC-2026-0022 · VIP guest not on the guest list".
- **One tap opens the case** in the Command Centre.
- **Contacts per level and per category** are managed by your admins in Settings, with no developer needed.
- **Every send is logged** on the case timeline, so "was the PM told?" has an answer.



ATLAS · INCIDENT REPORTING

HIGH

Escalated to Client Lead

INC-2026-0022

VIP guest not on the guest list

Omar Haddad pushed this case up with the note below.

Staff › Supervisor › Project Manager › Client Lead

NOTE · OMAR HADDAD

Client is asking for a formal response and a fix to the guest-list process before tomorrow. Needs Client Lead sign-off.

CATEGORY	Guest / Client Complaint
SEVERITY	High
OCCURRED	2026-09-24 15:16:02 (UTC+3)
LOCATION	KAFD — Conference Centre 24.761637°N 46.641553°E · ±16 m
REPORTED BY	Dana Al-Ghamdi
STATUS	Open · with Client Lead

WHAT HAPPENED

VIP guest arrived but name missing from the list. Waited 20 minutes before client confirmed. Client unhappy.

EVIDENCE · 3 PHOTOS, TIME & GPS STAMPED

LIVE CAMERA · LIVE CAMERA · GALLERY UPLOAD

Open in Google Maps

TIMELINE

09-24 15:34 **Dana Al-Ghamdi** · reported the incident

09-24 15:58 **Rania Saleh** · acknowledged

09-24 17:19 **Rania Saleh** · commented
CCTV footage requested from venue.

09-24 18:27 **Rania Saleh** · pushed to Project Manager
Client is asking for a formal response.

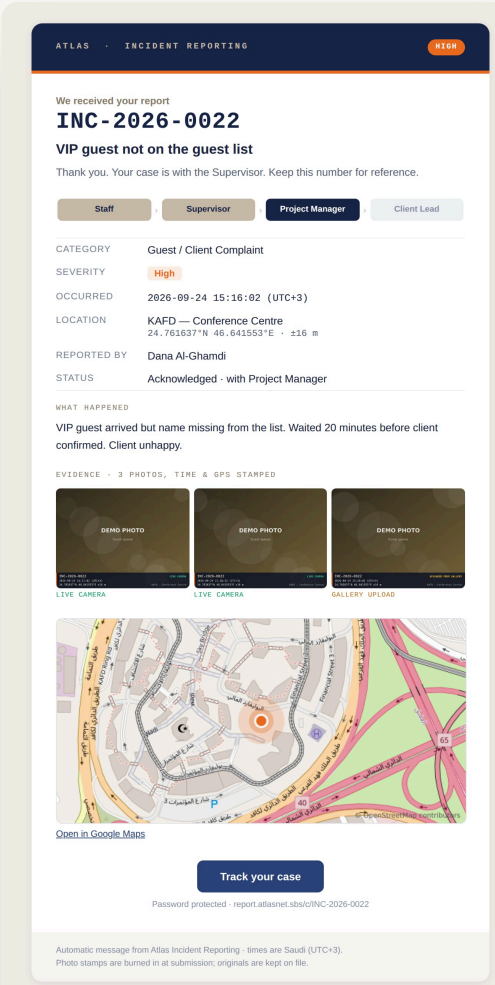
09-24 19:30 **Rania Saleh** · acknowledged

09-30 17:50 **Omar Haddad** · pushed to Stakeholder
Client is asking for a formal response and a fix to the guest-list process before tomorrow. Needs Client Lead sign-off.

Open case in Command Centre

Password protected · report.atlasnet.sbs/admin/case/INC-2026-0022

Automatic message from Atlas Incident Reporting · times are Saudi (UTC+3).
Photo stamps are burned in at submission; originals are kept on file.



ATLAS · INCIDENT REPORTING

HIGH

We received your report

INC-2026-0022

VIP guest not on the guest list

Thank you. Your case is with the Supervisor. Keep this number for reference.

Staff › Supervisor › Project Manager › Client Lead

CATEGORY	Guest / Client Complaint
SEVERITY	High
OCCURRED	2026-09-24 15:16:02 (UTC+3)
LOCATION	KAFD — Conference Centre 24.761637°N 46.641553°E · ±16 m
REPORTED BY	Dana Al-Ghamdi
STATUS	Acknowledged · with Project Manager

WHAT HAPPENED

VIP guest arrived but name missing from the list. Waited 20 minutes before client confirmed. Client unhappy.

EVIDENCE · 3 PHOTOS, TIME & GPS STAMPED

LIVE CAMERA · LIVE CAMERA · GALLERY UPLOAD

Open in Google Maps

Track your case

Password protected · report.atlasnet.sbs/c/INC-2026-0022

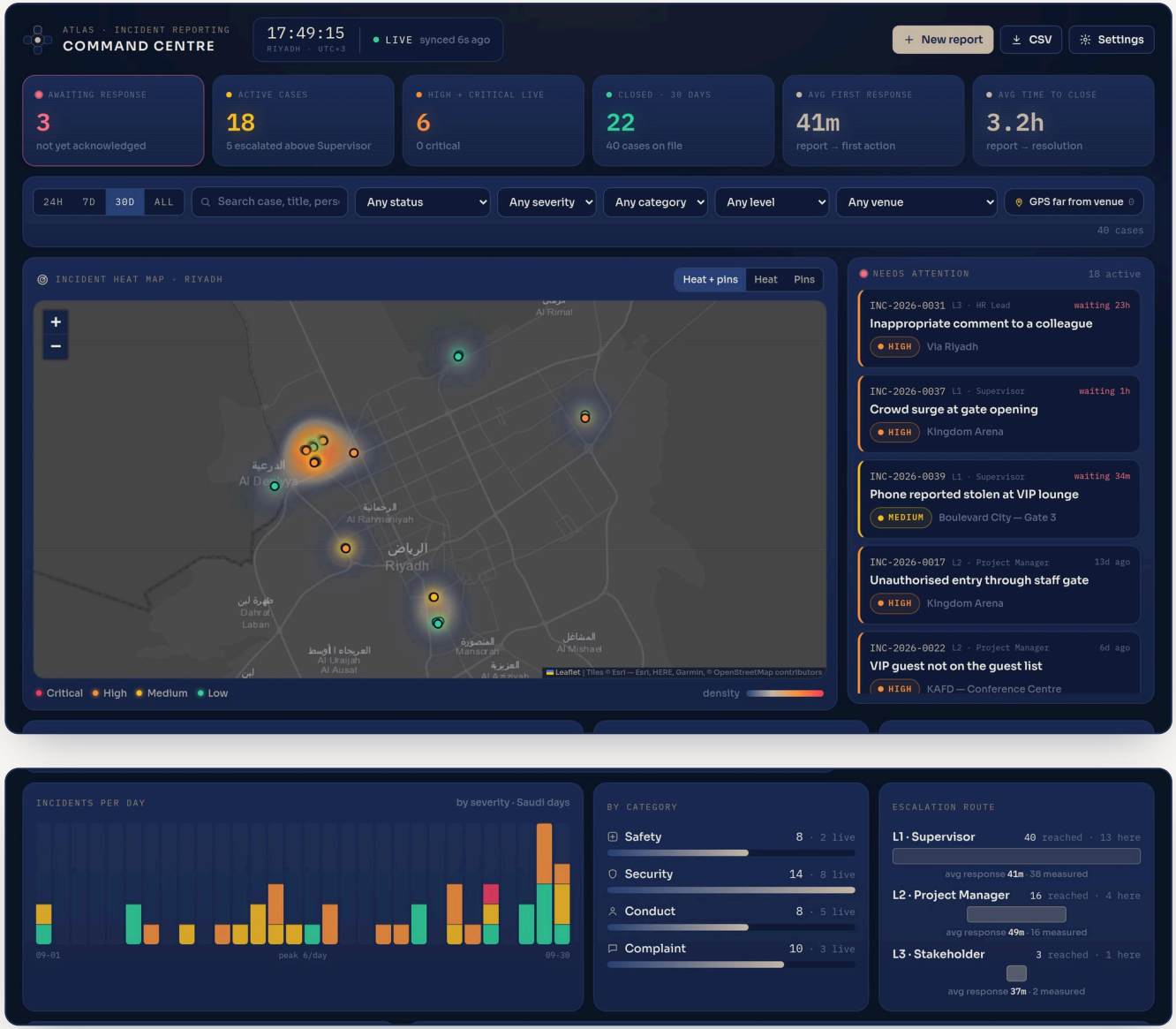
Automatic message from Atlas Incident Reporting · times are Saudi (UTC+3).
Photo stamps are burned in at submission; originals are kept on file.

COMMAND CENTRE

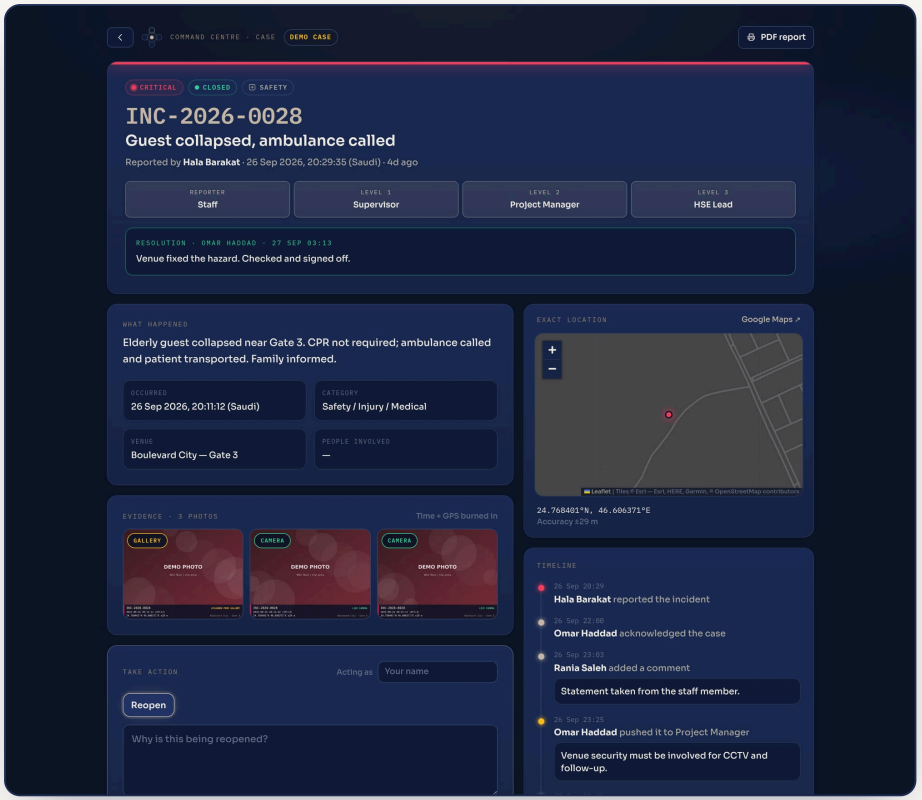
See every incident, everywhere, live.

One screen for operations: what needs attention now, where incidents cluster, and how fast each level responds.

- **Live counters:** awaiting response, active, high + critical, closed, average first response, average time to close.
- **Heat map and pins** coloured by severity. Critical cases pulse.
- **Needs-attention feed:** unacknowledged cases first, worst first, with how long each has waited.
- **Filters:** time range, status, severity, category, level, venue, wrong-venue flag, search.
- **Trends:** incidents per day, cases by category, response time at each level.

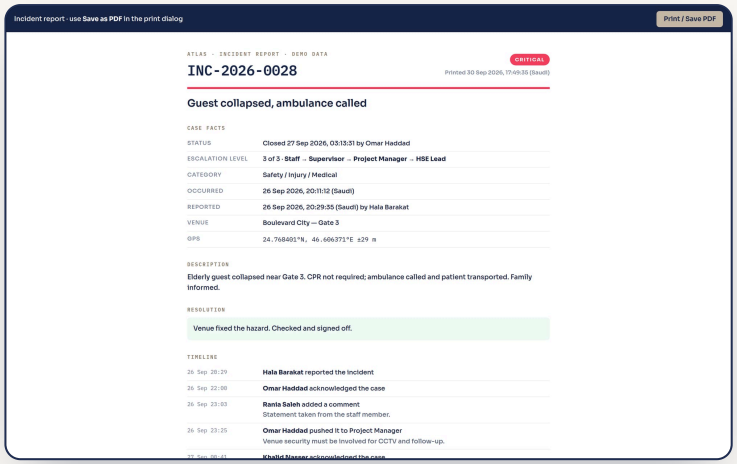


Ready for the client, the insurer, or an audit.



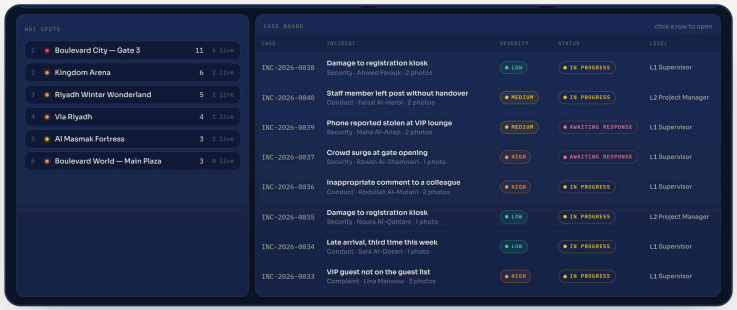
Complete case file

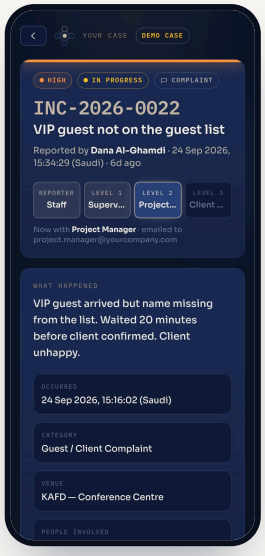
Facts, evidence, the exact location on a map, the resolution, and the full timeline of who did what, and when.



One-click PDF report

A clean printable report of any case, with its photos, ready to attach or file. All cases also export to CSV.





Reporters follow up

A tracking page shows where their report is.

WHAT YOU GET

Included in the system

- Phone reporting form (no app) with automatic GPS and nearest venue
- Works with no signal: saved on the phone, sent automatically, with alerts to staff
- Time, GPS and source stamp on every photo, with originals kept
- Wrong-venue warning and flag
- INC case numbers, reporter tracking page and email receipt
- Four-level escalation with required push comments and a full audit timeline
- Automatic branded emails with photos and map at every step
- Command Centre: live counters, heat map, needs-attention feed, analytics, case board
- PDF case reports and CSV export
- Admin settings for contacts, venues and staff list
- Password-protected access

TAILORED AT ROLLOUT

Set up with you

- Individual logins and roles for supervisors, managers and stakeholders
- Your own staff list, venues and escalation contacts
- Your categories, severity levels and response targets
- Arabic interface for staff
- Your branding and your own web address

Scope and timing for these are agreed per project.

SEE IT FOR YOURSELF

Try the live demo on your own phone.

File a report, watch it arrive in the Command Centre, and push it up the route yourself. The alert emails come to your own inbox.

`report.atlasnet.sbs/demo`

No sign-up needed · Questions? Staffing@TBP.me

CONTACT

TBP

`Staffing@TBP.me`

Overview: report.atlasnet.sbs/showcase